

AGENDA

Board of Directors Meeting

May 9, 2017 - 8:00 a.m. at the Bend Visitor Center - 750 NW Lava Road, Bend. OR, 97701

- I. Approval of minutes from previous board meeting a. March minutes.
- II. Financial Report (5 minutes)
 - a. Scott Greenstone will brief the Board on FY17 YTD finances.
- III. Tourism industry briefing (5 minutes)
 - a. Kevney will brief the board on tourism industry news.
- IV. Board Position Renewal
 - a. Matt Williams May 2020
 - b. Brent McLean May 2020
- V. Business Plan & Contract Amendments (10 Minutes)
 - a. Reserve Fund
- VI. Marketing Update (10 Minutes)
 - a. Nate will brief the board on current marketing efforts, website updates, and other marketing related projects.
 - b. Nate will review the winter campaign metrics.
- VII. Public Relations and Social Media Update (5 minutes)
 - a. Nate will update the board on PR and social media activity.
- VIII. Group Sales Updates (5 minutes)
 - a. Hank will brief the board on group sales activity.
- IX. Board Roundtable (10 minutes)
- X. Public Comment (10 minutes)

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Visit Bend Financial Performance Analysis For the period ended April 30, 2017

1) Operating Analysis

City Funding Revenue - IMPORTANT ACCOUNTING NOTE ABOUT CHANGE FOR FY 2017	Due to a change in City Funding methodology and timing, Jul16 City Funding Revenue was \$0 on both a budgeted and actual basis. The City Funding payment received from the City in July was recognized as FY 2016 (Jun16) revenue, as per the normal methodology. There was no City Funding payment received in Aug16. The first check received in FY 2017 was in Sep16 which was recognized as Aug16 revenue. Therefore, there will only be 11 months of City Funding Revenue in FY 2017 as a result of the City shifting the remittance of City Funding timing back one month. FY 2018 and beyond will have 12 months of funding.
a) Revenue:	Apr17 Revenue was over budget by +\$56.2K (+25.8%) overall. This variance consisted of a City Funding overage of +\$53.2K (+25.8%), a Retail Sales overage of +\$4.1K (+82.0%), an Advertising overage of +\$0.9K (+20.5%), and an Other Revenue underage of -\$2.0K (-100%). Year to Date FY 2017 Revenue was over budget by +\$101.0K (+3.5%) overall. This variance consisted of a City Funding overage of +\$151.7K (+7.1%), a Retail Sales underage of -\$15.1K (-9.7%), an Advertising overage of +\$7.5K (+10.0%), an Event Revenue underage of -\$30.6K (-71.1%) and an Other Revenue underage of -\$12.6K (63.1%).
b) Personnel Expenses:	Apr17 Personnel Expenses were under budget by -\$4.5K (-9.7%). Year to Date FY 2017 Personnel Expenses were under budget by -\$13.9K (-3.0%).
c) Sales & Marketing Expenses:	Apr17 Sales & Marketing expenses were under budget by -\$22.7K (-10.0%), primarily due to timing differences between budgeted actual expenses. Year to Date FY 2017 Sales & Marketing expenses were under budget by -\$88.6K (-3.6%), primarily due to timing differences between budgeted and actual expenses.
d) Overhead Expenses:	Apr17 Overhead expenses were under budget by -\$1.8K (-10.7%) overall, due to various small variances. Year to Date FY 2017 Overhead expenses were over budget by +\$8.9K (+3.4%) overall, primarily due to various expense categories.
e) Surplus (Deficit):	Apr17 Surplus of \$13.6K (4.9%) was over budgeted Deficit of -\$71.6K (-32.9%) by +\$85.2K (+37.9% profitability points) primarily due to over budget Sales & Marketing Expenses. Year to Date FY 2017 Deficit of -\$24.0K (-0.8%) was under budgeted Deficit of -\$221.7K (-7.8%) by +\$197.7K (+7.0% - profitability points) primarily due to over budget Revenue and under budget Sales & Marketing expenses.
2) Cash Flow & Balance Sheet Analysis	
a) Cash Flow Summary:	In Apr17, Cash decreased by -\$43.6K to a month-end balance of \$206.3K. Year to Date FY 2017 Cash decreased by -\$117.9K to a period-end balance of \$206.3K.
b) Balance Sheet:	The Balance Sheet remained healthy as of Apr17, in terms of both "liquidity" (Current Ratio of 2.0) and "leverage" (Debt to Equity Ratio of 0.9). Visit Bend has excellent financial systems and discipline, so GFR fully expects Visit Bend to remain a financially stable organization in FY 2017 and beyond, since it will operate the organization well within its financial means and will be proactive in making necessary course corrections on discretionary spending in response to fluctuations in its revenue, in relation to Budget.

Visit Bend Budget-to-Actual P&L Analysis For the period ended April 30, 2017

Current Month Year-to-Date Actual Budget Variance Var. % Actual Budget Variance Var. % Revenue City Funding - Current Year 259,659 206,449 53,210 25.8% 2,297,965 2,146,258 151,707 7.1% City Funding - Prior Years 0.0% 0.0% 416,000 416,000 Retail Sales 9,167 5,036 4,131 82.0% 139,641 154,692 (15,051)(9.7%)Advertising 5,138 4,263 876 20.5% 82,832 75,286 7,546 10.0% **Event Revenue** 100.0% 12,439 43,000 (30,561)(71.1%)Other Revenue 2,000 (2,000)(100.0%)7,376 20,000 (12,624)(63.1%)Total 273,964 217,748 56,217 25.8% 2,956,253 2,855,236 101,017 3.5% Personnel Expenses Base Pay 34,350 38,038 (3,688)(9.7%)361,500 (4.2%)377,240 (15,739)Overtime 60 (60)(100.0%)372 600 (228)(38.0%)Incentive Pay 0.0% 6.480 5,100 1,380 27.1% Payroll Taxes 2,998 2,758 240 31,010 11.9% 8.7% 27,725 3,286 **Employee Benefits** 4,619 5,642 (1,023)(18.1%)53,790 56,416 (2,626)(4.7%)Total 41,966 46,498 (4,531)(9.7%)453,153 467,080 (13,928)(3.0%)Sales & Marketing Expenses Cultural Tourism Fund 20,124 16,134 3,991 24.7% 210,047 190,932 19,115 10.0% Visitor Development Fund 16.550 5.000 11,550 231.0% 179,000 16,108 195,108 9.0% Online Mktg 36,327 39,683 (3,357)(8.5%)279,126 307,050 (27,924)(9.1%)Photo 1,100 1,200 (100)(8.3%)11,400 13,650 (2,250)(16.5%)Print 33,672 34,500 (828)(2.4%)238,643 316,000 (77, 357)(24.5%)Production 7,500 (7,500)(100.0%)61,541 111,250 (49,709)(44.7%)Radio 5,425 34,500 (29,075)(84.3%)355,490 343,500 11,990 3.5% Trade Shows 3,100 (3,100)(100.0%)(100.0%)5.779 (5,779)55.890 TV 57,500 (1,610)(2.8%)579,062 516,500 62,562 12.1% Collateral 2,441 7,000 (4,559)(65.1%)45,801 70,000 (24, 199)(34.6%)Postage 573 3,500 (2,927)(83.6%)19,200 35,000 (15,800)(45.1%)**Public Relations** 350 (350)(100.0%)13,876 15,650 (1,774)(11.3%)**Promotions** 3,000 2,000 1,000 50.0% 95,372 91,000 4,372 4.8% Research 8,750 8,750 0.0% 39,224 42,400 (3,176)(7.5%)Web Dev 2,500 702 1,798 256.1% 10,242 12,352 (2,110)(17.1%)(4,080)24,850 Travel & Meals 1.270 5.350 (76.3%)17,518 (7,332)(29.5%)Retail Purchasing 6,084 8,490 (2,406)119,472 (28.3%)121,593 (2,121)(1.7%)Total 203,808 226,509 (22,701)(10.0%)2,348,377 2,437,007 (88,630)(3.6%)Overhead Expenses **Building Lease** 4,350 4,446 (96)46,710 44,304 2,406 5.4% (2.2%)**Building Maintenance** 897 825 72 8.7% 9,744 8,250 1,494 18.1% Equipment Lease & Maint. 354 385 (8.1%)4,231 (31)3,850 381 9.9% Professional Fees 4,556 3,750 806 21.5% 49,782 44,150 5,632 12.8% Office Supplies 283 1,300 (1,017)(78.2%)8,447 13,000 (4,553)(35.0%)Utilities 931 1,042 (111)(10.7%)12,638 10,417 2.222 21.3% Bank Fees 326 417 (91)(21.9%)4,794 4,167 627 15.1% **Dues & Subscriptions** 1,368 1,575 (207)(13.1%)19,645 18,000 1,645 9.1% Insurance 354 575 (221)(38.5%)3,886 5,750 (1,864)(32.4%)Licenses & Permits (183)(100.0%)183 1,555 1,833 (278)(15.2%)**Education & Training** 100 (100)(100.0%)2,382 1,250 1,132 90.6% Network & Telco 412 1,000 (588)(58.8%)6,848 10,000 (3,152)(31.5%)Non-Capital IT 0.0% 0.0% Depreciation & Amort. 800 800 0.0% 8,000 8.000 0.0% Interest Expense (17)17 (100.0%)(167)(49)117 (70.4%)Total 14,629 16,381 (1,751)(10.7%)178,712 172,804 5,909 3.4% **Total Expenses** 260,404 289,388 (28,984)(10.0%)2,980,241 3,076,891 (96,649)(3.1%)Surplus (Deficit) 13,561 (71.640)85,201 (118.9%)(23,988)(221,655)197,666 (89.2%) Surplus (Deficit) % 4.9% (32.9%)37.9% (0.8%)(7.8%)7.0%

DESCHUTES COUNTY - TRT COLLECTION

FY END	FYTD	NOL	MAY	APR	MAR	FEB	JAN	DEC	NOV	OCT	SEP	AUG	JUL	STATE OF STREET STATE OF STREET
5	69	ક્ક	69	69	69	69	69	69	ક્ક	69	69	49	69	Name and Address of the Owner, where
3,199,536	2,632,922	319,914	162,566	84,134	131,707	105,982	145,233	219,848	117,513	155,739	270,059	720,864	765,977	
-9.5%	-7.2%	-18.0%	-13.5%	-29.8%	-22.7%	-32.4%	-17.0%	-18.6%	8.4%	6.3%	-9.5%	-7.7%	4.7%	
2,971,919	3 2,405,906	332,197	143,816	90,000	6 147,374	121,654	118,337	188,621	103,767	6 137,059	\$ 291,042	672,341	625,711	
-7.1%	-8.6%	3.8%	-11.5%	7.0%	11.9%	14.8%	-18.5%	-14.2%	-11.7%	-12.0%	7.8%	-6.7%	-18.3%	
\$ 3,151,973	\$ 2,509,968	\$ 345,103	\$ 190,961	\$ 105,941	\$ 148,310	\$ 119,788	\$ 153,670	\$ 199,866	\$ 112,113	\$ 110,719	\$ 315,140	\$ 674,385	\$ 675,977	The second second second
6.1% \$	4.3% \$	3.9% \$	32.8% \$	17.7% \$	0.6% \$	-1.5% \$	29.9% \$	6.0% \$	8.0% \$	-19.2% \$	8.3% \$	0.3% \$	8.0% \$	
3,357,635	2,588,866	445,126	202,628	121,015	151,221	143,076	125,545	221,146	101,784	129,320	313,722	640,605	762,447	STREET, SQUARE, SQUARE,
6.5% \$	3.1% \$	29.0% \$	6.1% \$	14.2% \$	2.0% \$	19.4% \$	-18.3% \$	10.6% \$	-9.2% \$	16.8% \$	-0.4% \$	-5.0% \$	12.8% \$	-
3,695,963	2,896,674	449,607	219,254	130,428	194,809	154,062	180,588	252,250	105,795	126,948	327,777	735,633	818,812	
10.1% \$	11.9% \$	1.0% \$	8.2% \$	7.8% \$	28.8% \$	7.7% \$	43.8% \$	14.1% \$	3.9% \$	-1.8% \$	4.5% \$	14.8% \$	7.4% \$	4
\$ 4,278,774	3,375,835	462,519	258,725	181,695	224,459	155,023	180,382	319,538	131,451	139,234	403,810	906,575	915,363	
15.8% \$	16.5% \$	2.9% \$	18.0% \$	39.3% \$	15.2% \$	0.6% \$	-0.1% \$	26.7% \$	24.3% \$	9.7% \$	23.2% \$	23.2% \$	11.8% \$	O TOTAL OF
5,269,481	4,162,165	625,431	292,303	189,582	276,134	189,704	230,003	360,655	195,905	175,403	430,477	1,115,119	1,188,765	1 1 (4) 13
23.2% \$	23.3% \$	35.2% \$	13.0% \$	4.3% \$	23.0% \$	22.4% \$	27.5% \$	12.9% \$	49.0% \$	26.0% \$	6.6% \$	23.0% \$	29.9% \$	2. 3. 2. 2.
\$ 6,068,098	\$ 4,742,457	\$ 755,305	\$ 354,123	\$ 216,213	\$ 302,367	\$ 255,899	\$ 278,939	\$ 396,621	\$ 213,017	\$ 240,295	\$ 614,663	\$ 1,169,306	\$ 1,271,350	- 1 10/10
15.2% \$	13.9% \$	20.8%	21.1%	14.0%	9.5% \$	34.9% \$	21.3% \$	10.0% \$	8.7% \$	37.0% \$	42.8% \$	4.9% \$	6.9% \$	CINCIP
5,074,185	5,074,185				354,899	259,411	272,394	453,353	228,833	282,936	574,496	1,216,868	1,430,995	11.00.11
-16.4%	7.0%	-100.0%	-100.0%	-100.0%	17.4%	1.4%	-2.3%	14.3%	7.4%	17.7%	-6.5%	4.1%	12.6%	O PRINCE

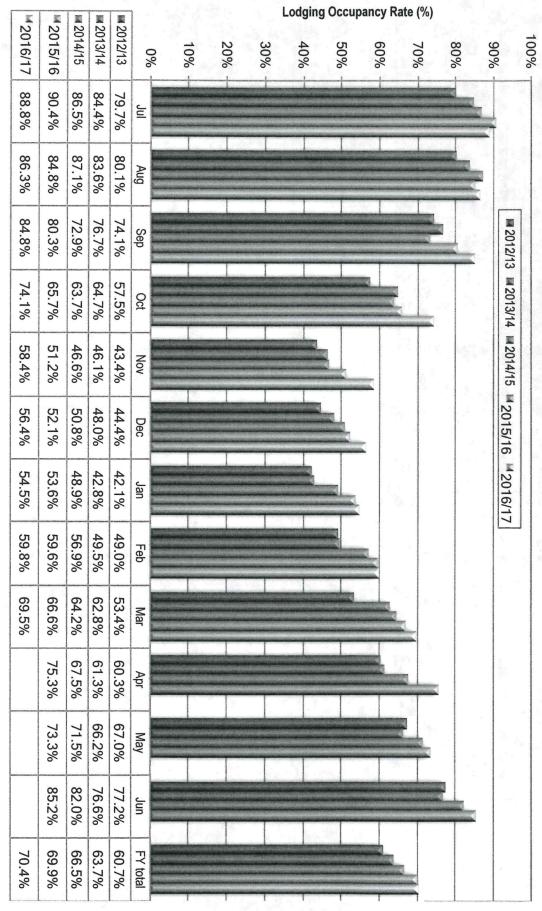
CITY OF BEND - TRT COLLECTION

FYE	S	JUN	MAY	APR	MAR	FEB	JAN	DEC	VON	OCT	SEP	AUG	JUL	100
nd \$	S	S	€9	69	69	69	69	69	69	S	69	69	S	が心をない
2,938,041	2,223,715	294,814	239,638	179,874	167,398	160,038	142,493	151,022	152,624	242,479	321,460	436,886	449,316	FY08/09
-14.3%	-13.6%	-13.0%	-16.0%	-21.9%	-28.0%	-21.6%	-16.1%	-26.9%	-16.5%	-1.0%	-7.8%	-9.7%	-10.1%	CHANGE F
\$ 2,960,098	\$ 2,163,776	\$ 337,885	\$ 256,714	\$ 201,723	\$ 198,289	\$ 165,234	\$ 143,102	\$ 185,489	\$ 144,153	\$ 224,398	\$ 284,892	\$ 384,731	\$ 433,489	FY09/10
0.8% \$	-2.7% \$	14.6% \$	7.1% \$	12.1% \$	18.5% \$	3.2% \$	0.4% \$	22.8% \$	-5.6% \$	-7.5% \$	-11.4% \$	-11.9% \$	-3.5% \$	CHANGE
3,280,461	\$ 2,425,985	348,207	290,647	215,623	207,918	\$ 181,006	153,692	218,038	152,274	250,959	328,306	444,130	489,662	FY10/11
10.8% \$	12.1% \$	3.1% \$	13.2% \$	6.9% \$	4.9% \$	9.5% \$	7.4% \$	17.5% \$		11.8% \$	15.2% \$	15.4% \$	13.0% \$	CHANGE
3,523,958	2,579,634	405,876	304,522	233,926	225,231	191,409	158,458	205,601	166,215	229,891	377,773	480,388	544,668	FY11/12
7.4% \$	6.3% \$	16.6% \$	4.8% \$	8.5% \$	8.3% \$	5.7% \$	3.1% \$	-5.7% \$	9.2% \$	-8.4% \$	15.1% \$	8.2% \$	11.2% \$	CHANGE
3,888,070	2,809,283	446,842	358,299	273,645	260,039	205,050	183,934	228,195	178,469	280,250	395,722	534,186	543,438	FY12/13 (
10.3% \$	8.9% \$	10.1% \$	17.7% \$	17.0% \$	15.5% \$	7.1% \$	16.1% \$	11.0% \$	7.4% \$	21.9% \$	4.8% \$	11.2% \$	-0.2% \$	CHANGE
\$ 4,720,365	3,357,495	601,113	431,931	329,826	356,557	262,821	228,564	288,908	215,766	345,402	462,399	610,702	586,376	FY13/14
21.4% \$	19.5% \$	34.5% \$	20.6% \$	20.5% \$	37.1% \$	28.2% \$	24.3% \$	26.6% \$	20.9% \$	23.2% \$	16.8% \$	14.3% \$	7.9% \$	CHANGE
6,490,413	4,634,233	794,235	587,528	474,418	492,377	377,576	328,996	380,893	295,095	440,768	565,927	870,733	881,867	FY14/15
37.5% \$	38.0% \$	32.1% \$	36.0% \$	43.8% \$	38.1% \$	43.7% \$	8	31.8% \$	36.8% \$	27.6% \$	22.4% \$	42.6% \$	50.4% \$	CHANGE
7,694,125	5,620,652	887,415	614,788	571,271	542,242	428,240	399,620	434,108	357,600	530,277	739,451	1,021,591	1,167,521	FY15/16 (
18.5% \$	21.3% \$	11.7%	4.6%	20.4%	10.1% \$	13.4% \$	21.5% \$	14.0% \$	21.2% \$	20.3% \$	30.7% \$	17.3% \$	32.4% \$	CHANGE
6,316,523	6,316,523				589,682	461,764	433,533	524,201	443,328	664,833	837,165	1,109,156	1,252,862	FY16/17
-17.9%	12.4%	-100.0%	-100.0%	-100.0%	8.7%	7.8%	8.5%	20.8%	24.0%	25.4%	13.2%	8.6%	7.3%	CHANGE

1% TRT rate increase implemented in June 2014 in City of Bend (9% to 10%)
4% TRT rate increase implemented in June 2015 in City of Bend (10% to 10.4%)
1% TRT rate increase implemented for Deschutes County on July 1, 2014 (7% to 8%)

indicates Historical High For That Specific Month

Bend Lodging Occupancy Rates: July 2012 - March 2017



2016	2015	2014	2013	2012	2011	2010		Revenue (\$)	2017	2016	2015	2014	2013	2012	2011	2010	Demand		2017	2040	2014	2013	2012	2011	2010		Supply	2017	2016	2015	2014	2012	2011	2010	ALCOHOLD STATE OF THE STATE OF	PAR (S)	2017	2016	2015	2013	2012	2011	2010		ADR (S)	2017	2016	2015	2014	2013	2011	2010	
2015/16	2014/15	2013/14	2012/13	2011/12	2010/11	2009/10			2016/17	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11	2009/10			2016/17	2015/16	2013/14	2012/13	2011/12	2010/11	2009/10			2016/17	2015/16	2014/15	2013/14	2011/12	2010/11	2009/10			2016/17	2015/16	2014/15	2012/13	2011/12	2010/11	2009/10			2016/17	2015/16	2014/15	2013/14	2012/13	2010/11	2009/10	
\$12,443,859	\$10,445,675	\$8,903,439	\$7,912,298	\$7,573,102	\$7,102,624	\$6,160,237	July		75,588	82,355	75,730	12,621	68,617	67,800	64,956	62,031	July	ocioco	85,095	01,010	86,056	86,056	86,211	86,211	83,390	July	6.4%	\$145.27	\$136.58	\$119.28	\$103.46	\$87.84	\$82.39	\$73.87	luL	8.2%	\$163.54	\$151.10	\$137.93	\$175.37	\$111.70	\$109.35	\$99.31	Jul	-1.7%	88.8%	90.4%	86.5%	84.4%	79.7%	75.3%	74.4%	ınc ı
\$11,426,377	\$10,661,996	\$9,034,140	\$7,832,142	\$6,703,697	\$6,490,872	\$5,621,873	August		74,049	77,279	76,265	616'17	68,891	62,258	64,554	58,197	August	object	85 839	07,070	85,056	86,056	86,211	86,211	83,390	August	7.1%	\$134.26	\$125.41	\$121.75	\$104.98	\$77.76	\$75.29	\$67.42	Aug	5.3%	\$155.64	\$147.86	\$139.80	\$173.69	\$107.68	\$100.55	\$96.60	Aug	7.7%	86.3%	84.8%	87.1%	83.6%	80 1%	74.9%	69.8%	Bru
\$8,740,665	\$7,436,502	\$7,132,834	\$6,209,464	\$5,674,075	\$4,893,675	\$4,141,656	September		70,439	70,828	64,264	63,837	61,703	57,671	55,036	47,448	September	ociono	83 070	99,170	83,280	83,280	83,430	83,430	80,700	September	9.8%	\$108.85	\$99.13	\$84.34	\$85.65	\$68.01	\$58.66	\$51.32	Sep	4.0%	\$128.37	\$123.41	\$115.72	\$100.63	\$98.39	\$88.92	\$87.29	Sep	5.6%	84.8%	80.3%	72.9%	76.7%	74.1%	66.0%	58.8%	- Cap
\$6,831,969	\$6,217,393	\$5,569,464	\$4,453,896	\$3,745,303	\$3,915,506	\$3,322,091	October		63,669	59,877	58,068	55,709	49,443	42,329	44,668	40,811	October	dolor	85 870	91,109	86,056	86,056	86,211	86,211	83,390	October	10.0%	\$82.51	\$74.99	\$68.24	\$64.72	\$43.44	\$45.42	\$39.84	Oct	3.4%	\$114.92	\$111.16	\$107.07	\$90.08	\$88.48	\$87.66	\$81.40	Oct	12.8%	74.1%	65.7%	63.7%	64.7%	57.5%	51.8%	48.9%	
\$4,406,885	\$4,038,189	\$3,629,877	\$3,127,795	\$2,712,739	\$2,464,976	\$2,168,650	November		48,531	45,168	41,111	38,391	36,112	31,754	30,138	28,287	November	ooi ioo	83 100	99 170	83,280	83,280	83,430	83,430	80,700	November	19.8%	\$59.89	\$49.98	\$45.80	\$43.59	\$32.52	\$29.55	\$26.87	Nov	5.1%	\$102.54	\$97.57	\$98.23	\$86.61	\$85.43	\$81.79	\$76.67	Nov	14.0%	58.4%	51.2%	46.6%	46.1%	43.4%	36.1%	35.1%	27.400
\$4,855,692	\$4,611,935	\$4,022,841	\$3,379,853	\$2,897,704	\$2,875,384	\$2,243,887	December		48,419	48,463	46,325	41,282	38,166	33,393	33,696	27,952	December	cotorio	85 870	91,109	86,025	86,056	86,211	86,211	83,390	December	11.7%	\$58.30	\$52.18	\$50.62	\$46.76	\$33.61	\$33.35	\$26.91	Dec	3.2%	\$103.39	\$100.19	\$99.56	\$88.56	\$86.78	\$85.33	\$80.28	Dec	8.3%	56.4%	52.1%	50.8%	48.0%	44.4%	39.1%	33.5%	20 -00
\$4,963,474	\$4,420,191	\$3,537,333	\$3,199,043	\$2,587,012	\$2,275,854	\$2,120,865	January		46,843	49,912	44,573	36,854	36,245	30,643	27,579	27,102	January	00,01	85,870	91,108	86,025	86,056	86,211	86,211	86,211	January	3.1%	\$54.99	\$53.34	\$48.52	\$41.12	\$30.01	\$26.40	\$24.60	Jan	1.4%	\$100.81	\$99.44	\$99.17	\$88.26	\$84.42	\$82.52	\$78.25	Jan	1.6%	54.5%	53.6%	48.9%	42.8%	42.1%	32.0%	31.4%	22 40/
\$5,108,823	\$4,812,662	\$3,797,944	\$3,475,915	\$2,880,935	\$2,709,142	\$2,368,802	February				46,824		38,112	33,853	31,989	29,611	February		77 560			77,728	77,868	77,868	77,868	February	2.7%			\$58.48		\$37.00			Feb	2.5%	\$104.40			\$08.90					U.3%	59.8%			49.5%	49.0%	41.1%	38.0%	20.00
\$6.521.415	\$6,315,786	\$5,283,871	\$4,191,241	\$3,377,836	\$3,045,779	\$2,939,692	March		59,668	62,022	58,501	54,002	45,943	38,965	36,679	36,462	March	ocio: o	85 870	91,109	86,025	86,056	85,963	86,211	86,211	March	10.7%	\$77.57	\$70.08	\$69.32	\$61.42	\$39.29	\$35.33	\$34.10	Mar	6.2%	\$111.64	\$105.15	\$107.96	\$97.23	\$86.69	\$83.04	\$80.62	Mar	4.3%	69.5%	66.6%	64.2%	62.8%	53.4%	42.5%	42.3%	100.00
\$7,473,980	\$6,303,611	\$5,126,475	\$4,779,187	\$3,708,372	\$3,317,032	\$3,142,510	April			67,841	59,547	51,966	50,248	42,765	38,724	37,548	April		90,000	90,000	84,750	83,280	83,280	83,430	83,430	April	-100.0%		\$82.99	\$71.49	\$60.49	\$44.53	\$39.76	\$37.67	Apr	-100.0%			\$105.86	\$95.11	\$86.72	\$85.66	\$83.69	Apr			75.3%	67.5%	61.3%	60.3%	46.4%	45.0%	
\$8.133.254	\$7,498,569	\$6,368,984	\$5,820,217	\$4,819,047	\$4,353,822	\$3,917,869	May			68,237	65,131	57,970	57,685	51,181	46,976	45,198	May		90,002	91,108	87,575	86,056	86,056	86,211	86,211	May	-100.0%	ļ	\$87.40	\$82.30	\$72.73	\$56.00	\$50.50	\$45.45	May	-100.0%		\$119.19	\$115.13	\$100.90	\$94.16	\$92.68	\$86.68	May			73.3%	71.5%	66.2%	67.0%	54.5%	52.4%	50 404
\$10,881,341	\$9,411,753	\$7,895,023	\$7,131,581	\$6,053,201	\$5,115,886	\$4,970,829	June			76,765	72,291	64,954	64,272	59,795	51,241	52,183	June		00,000	90,000	84,750	83,280	83,280	83,430	83,430	June	-100.0%		\$120.82	\$106.75	\$93.16	\$72.68	\$61.32	\$59.58	Jun	-100.0%		\$141.75	\$130.19	\$171.96	\$101.23	\$99.84	\$95.26	nnL	-100.0%		85.2%	82.0%	76.6%	77.2%	51.4%	62.5%	200
91,787,734	82,174,262	70,302,225	61,512,632	52,733,023	48,560,552	43,118,961	Total Year		533,573	758,881	708,630	647,944	615,437	552,407	526,236	492,830	Total Year		758 144	1,000,007	1,017,578	1,013,240	1,014,362	1,015,065	998,321	Total Year		\$87.65	\$84.51	\$77.11	\$69.09	\$51.99	\$47.84	\$43.19	FY total		\$124.54	\$120.95	\$115.96	\$108.50	\$95.46	\$92.28	\$87.49	FY total		70.4%	69.9%	66.5%	63.7%	60.7%	51.8%	49.4%	40 40/



MARKETING UPDATES: MAY 2017

WINTER SEASON ADVERTISING CAMPAIGN WRAP

- Visit Bend's Fall and Winter marketing campaigns wrapped up in early April, with a total spend of \$1,009,121.
 - Heaviest focus on wintertime family campaign, running 11.28-3.12.
 - In addition to traditional forms of advertising, we invested in a lot of digital, native, and retargeting.

NEW CREATIVE

Visit Bend will be entering in to a new contract to produce a seasonal-specific series of :15 and :30 second videos for advertising purposes over the course of this next year.

WEBSITE - Year over year traffic - past 365 days:

- Total visits: 1,439,911 // Total unique visits: 974,431.
- Pageviews: 3,439,020 // Unique pageviews: 2,697,265
- Geo visits to the site continue to match what we see in research conducted. In the past year, Portland was the number one market, making up 28% of total website visits. Seattle DMA delivered 13% of visitors, and San Francisco DMA drove 8% of all visitors to visitbend.com.
- Website redesign We have begun working with various contractors to start the redesign process, hoping to launch by next winter.

Most Visited Pages Since Mar 1st, 2017

- 1. Events Calendar
- 2. Home
- 3. What to Do
- 4. Bend Ale Trail
- Hiking

- 6. Where to Stav
- 7. Winter Fun
- 8. Summer Fun
- 9. Discover Bend
- 10. Family Fun

BEND ALE TRAIL

The new version of the Bend Ale Trail Atlas will launch in early June, with an updated app on iOS and Android launching simultaneously. One new brewery will be added this year, bringing the total back to 16 after dipping to 15 last year.

SOCIAL MEDIA

- Facebook: Visit Bend 180,966 Engagement and reach continues to outpace Travel Oregon, Travel Portland, and Visit California, among other DMOs.
 Facebook drives 88.4% of all social media referral traffic to visitbend.com
- Facebook: Bend Ale Trail 5,782 likes
- YouTube Video Views: 830,844 views.
- Vimeo Views: 13,751 Plays (7,693 of them from visitbend.com embeds)
- Twitter:
 - o @VisitBendOR 11.4K followers
 - o @BendAleTrail 2,454 followers
- Instagram: @visitbend 37,229 followers
- Visit Bend continues to utilize other platforms, including Pinterest and Google+ in a strategic manner to focus on SEO performance and increasing blog traffic.

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Public Relations Updates: May 9, 2017

Press coverage from recent months

- Travel = Leisure featured Crux Fermentation Project in their roundup of the 50 best local breweries in the nation: http://tandl.me/2oR1d1T
- Oyster.com included Bend in an article on "The 10 best desert getaways in the U.S." http://bit.ly/2ppcllo
- Portland Monthly did a cool featured titled, "Drive to Bend—and keep going." It featured tons of great local eateries and activities, along with terrific short road trips to take from a Bend home base: http://bit.ly/2qxjYnq
- Travelocity.com included Bend in their piece spotlighting 10 unique destinations for craft spirits. The piece was also picked up by Men's Journal. They specifically called out Crater Lake and Oregon Spirit: http://travelocity.us/2pphv0B
- Tasting Table featured Bend in their roundup of underrated foodie destinations. They mentioned Crux, Stihl Whiskey Bar, McMenamins, Chow, Deschutes, and more: http://bit.ly/2p2ckB1
- Expedia.com featured Bend in their spotlight on North America's coolest downtowns: http://bit.ly/2ppo2sg
- Field Journals included Bend in their list of towns that have mastered the postride pint: http://bit.ly/2p2jrJZ
- East Bay Times ran a whole series of articles on Bend in late-April, featuring everything from Wanderlust Tours to golf to water activities.

Upcoming coverage and other PR initiatives

- We partnered with Mt. Bachelor and COVA again to host a FAM trip the week of April 22, and it was another successful partnership. Lots of great interaction with the journalists talking about things like sustainable tourism and Visit Like a Local. The journalists were all freelancers who write for *Outside*, the *New York Times*, *Men's Journal*, and others.
- In May we're hosting freelancer Sean McCoy (*Ski* magazine, GearJunkie, *Outside*). He will likely be our last visit before our annual summer shutdown to media trips.
- Another FAM trip is tentatively slated for late-September or early-October, with a focus on sustainable tourism and Bend's culinary scene. Invitees include writers from Outside, Men's Journal, Backpacker, Paste, and National Geographic.



Visit Bend Sales Update - 5.9.2017

Key Updates

- 1. USA Triathlon Duathlon Nationals June, 17-18 2017 800 athletes
- 2. Bend Ale Run registration for 2017 is open November 2017, 700+ participants
- 3. Fly Fishing National Championships June 2018
- 4. The Oregon FFA Convention brought more than 3,500 attendees and staff to the region March 24-27, making it a record attendance for their convention.
- 5. The Bend Marathon saw a record number of participants last month with 1,800 runners

Key Groups/Events we are actively pursuing

- 1. USATF Club XC Nationals 1,700 athletes, Winter 2019
- 2. ASA Supergirl Snow Pro snowboard competition March 2018
- 3. USA Bouldering Nationals 1200 athletes, February/March
- 4. World of Wrestling Western Worlds May or November 2018, 3,000 athletes
- International Snow Science Workshop 900+ attendees, October, 2022
- 6. Nike XC Northwest Regionals 600 athletes, November
- 7. USA Weightlifting 2020 Junior National Championships
- 8. USA Wrestling Northwest Regional 700 athletes, March/April
- 9. USA Boxing Northwest Regional Winter 2018
- 10. Oregon Athletic Directors Association Annual Conference 300 ADs, April 2019
- 11. NAIA Women's Golf Nationals May 2019 400 Athletes and Family
- 12. NAIA Wrestling Nationals March 2019 & 2020 300 Athletes
- 13. American Cribbage Congress Grand Nationals 600 participants, October 2020
- 14. USA BMX Fall Grand Nationals 1,000 Athletes, October 2018
- 15. Golden Gloves Nationals May 2019 300 boxers/3000 room nights.
- 16. NW Fish Cultures Annual Conference December 2018 400 Attendees
- 17. American Tree Farm National Leadership Conference Fall 2019
- 18. Biodiversity Without Borders Conference April 2018