

AGENDA

Board of Directors Meeting

June 21, 2016 – 8:00 a.m. at the Bend Visitor Center - 750 NW Lava Road, Bend. OR, 97701

- I. Approval of minutes from previous board meeting
- II. Fiscal Year 2015 Financial Review (10 minutes)
 - a. Price, Fronk & Co. will present their findings from the financial review and address questions.
- III. Financial Report (5 minutes)
 - a. Scott Greenstone & Doug will brief the Board on YTD FY16 YTD finances.
- IV. Visit Bend Leadership Transition Briefing (15 minutes)
 - a. Doug and Kevney will brief the board on the work completed to ensure a smooth transition.
- V. Marketing Update (10 Minutes)
 - a. Nate will brief the board on the summer marketing campaign, website updates, and other marketing related projects.
- VI. Public Relations and Social Media Update (10 minutes)
 - a. Tawna will update the board on PR and social media activity.
- VII. Group Sales Updates (10 minutes)
 - a. Hank will brief the board on group sales activity.
- VIII. Board Roundtable (10 minutes)
- IX. Public Comment (10 minutes)

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Visit Bend Board of Directors Meeting Minutes April 19, 2016

Location: Meeting Room at The Oxford Hotel

Present: Doug La Placa, Valerie Warren, Hank Therien, Nate Wyeth, Tawna Fenske, Ben Perle, Brent McLean, Dave Nissen, Jodie Barram, Erick Trachsel, Ben Perle, Lisa Sidor, Linda Orcelletto.

Guests: Stephen Hamway, Wendy Kelley, Wendy Puller, Noelle Fredland, Annie Goldner, Ashley Mitchell, Rod Porsche, Dennis Oliphant, Bill Bernardy, Samuel Johnson, John Flannery, David Kingston, Wendy Kelley, Gretchen Palmer, Raul Ainardi, Belinda Liskh, Carolyn Eagan, Tom Rowley, Joey Hamilton.

Call to Order

Doug La Placa called the meeting to order at 8:04am. Introduction of guests followed.

Meeting Minutes

Jodie Barram moved to approve the minutes from the February Board Meeting. Dave Nissen seconded. The minutes were unanimously approved with no changes.

Financial Review

Doug La Placa discussed the recently completed financial review by Price, Fronk & Co. They have issued a clean review. Wes Price will be present for comments at the next meeting.

Financial Report

Doug stated that the City of Bend is currently holding back approximately \$300,000 to \$500,000 in funds accordance with the City's contract with Visit Bend. Because of this, some of the incremental marketing programs have been decreased for the remaining portion of the fiscal year.

Visit Bend is expecting to end the year with a zero net income. There are no additional variances of significance.

Tourism Industry Briefing

Room tax collections continue to show a strong upwards trend. The room tax collections report is included in the Board Packet. There may also be lagging collections not yet reflected in the report.

The Business Plan and Budget have been submitted to the Board and to BEDAB. BEDAB is currently reviewing the plan.

The Visitor Guide will be send to print by the middle of May.

The next edition Bend Ale Trail Atlas is currently in production.

Porter Co. will be in Bend next week to discuss fall media planning.

Marketing Update

Nate Wyeth stated that the spring marketing campaign has started. The Bend Ale Trail will be marketed on Pandora. TV commercials will run in the I-5 corridor.

Traffic to Visit Bend is up over 20% year-over-year. The 1.5 million visit mark has been reached. Additional metrics are listed in the Board Packet.

Visit Bend has close to 175,000 followers on Facebook. Instagram continues to grow and is being used as a vacation planning tool. Visit Bend was one of the first DMOs to start advertising on Instagram earlier this year.

The summer campaign will be restricted to Oregon.

A new destination video should be completed by June.

Public Relations and Social Media Update

Tawna Fenske discussed recent PR highlights including pieces in Range, USA Today, Where to Retire, Men's Health, The Health Medicine Network, and VacationIdeas.com.

Shares on Facebook are on the rise.

There are several writers scheduled during the new few months.

United in-flight magazine has an upcoming feature on Oregon and Bend.

There are very slightly fewer inquiries about beer, but culinary interest remains strong. Family travel is a trend.

Group Sales Updates

Hank Therien pointed out some of the key group sales updates. There are several upcoming groups listed in the Group Sales Updates included in the Board Packet.

Kevney Dugan and Hank have just returned from NASC in Michigan and had some good discussion with potential sporting event groups.

Oregon Senior Games is coming up in June. Currently there are over 450 registrants.

The Regional Sports Complex planning continues to progress.

Board Roundtable

The City of Bend has proposed to change the funding to Visit Bend. The City hosted a public meeting to discuss how to fund the estimated \$1.3 million needed for road repair during the next fiscal year.

The City is looking into the legality of reducing the 30% of the first 9% of the transient room tax to 25.2%, as was in place in 2003.

In 2003, the City of Bend adopted a code to increase the percentage allocated to tourism from 25.2% to 30% in 2009, a situation which is covered by Oregon tourism law.

Carolyn Eagan from the City of Bend discussed that street funding in Bend relies on state fuel tax, grants, and system development charges (which are restricted as far as use). There is no other local funding for streets. The funds from the state fuel tax continue to decline.

The City is reviewing all potential funding sources including transient room tax collections. Carolyn discussed the mechanics of the TRT. Approximately \$.65 of every tourism tax dollar goes to the City's general fund.

The City Council has received feedback from ORLA and Bill Smith.

Carolyn asked for feedback on how to proceed from the Board.

Ben Perle asked, with the large amount of growth of TRT, a large portion of which does go into the general fund, where the surplus has gone. Carolyn stated that this surplus has gone largely into police and fire services. Potentially in the future, more of these funds may be able to be allocated to streets, but the City does not want to lower current police funding and a rural fire funding contract is in place.

Carolyn said that surplus money from TRT funds that is coming into the general fund is being put toward roads.

Doug stated that the reduction from 30% to 25.2% would not cause a decrease in current marketing. The Visit Bend Board discussed that they were in favor of the reduced funding, as long as it was in line with state tourism law.

Jodie Barram asked if the Board would commit to continuing to fund the Bend Cultural Tourism Fund at the \$150,000 level.

Doug stated that the BCTF is funded by 7% of total City funding to Visit Bend, so a decrease in funding from the City would also lead to a decrease in the funds available to the BCTF.

Doug stated that Visit Bend would not oppose the City of Bend. Other industry stakeholders, such as ORLA, are closely monitoring the situation, and potential legal action may come from them as a separate organization.

Carolyn stated that the state law allows for use of tourism funds for tourism promotion and facilities. Current Bend City law only allows tourism funds to be used specifically tourism promotion.

Doug stated that in other areas of the state, street funding with tourism money has not been allowed. Doug also stated that funding of facilities has generally be allowed as long as it can be demonstrated that over 50% of the use is by tourists.

Ben Perle asked about Bend Parks and Recreation as a potential source of funding. Carolyn said that this has not been discussed and Bend Parks and Recreation has not been contacted.

Jodie Barram stated that street maintenance funding has been a City issue since she stared on the City Council in 2008.

Dave Nissen said the fuel tax proposal seemed rushed in the recent election. He still believes that this is a good long-term solution and should be revisited.

Dave also stated that he believes the additional surplus tourism funds being withheld by the City should be given to Visit Bend, and not potentially used for other tourism groups.

Doug stated that according to Visit Bend's current contract with the City, the surplus funding would not be given to other groups, but that Visit Bend would have to present a revised budget to BEDAB to receive the funds.

Brent McLean said that discussing reducing the percentage allocated to tourism to provide a short-term solution is a dangerous position.

Carolyn stated that a first step would be for the City of Bend to change its local ordinance first, to allow use of tourism funds for facilities.

Brent McLean stated that the City of Bend should contact ORLA directly.

Carolyn said the forecasted funds for next fiscal year are higher than Visit Bend has requested in the Business Plan. She asked if Visit Bend is planning to come to BEDAB with a revised budget.

Doug said that Visit Bend submitted a plan forecasting 11% growth in TRT funds. For any increase of up and including 21%, Visit Bend would have not to request these additional funds, per the contract with the City. For increases over that, Visit Bend would have to request the funds with a revised budget.

Carolyn committed to contacting ORLA. City Council will also work on a specific proposal for funding changes which will be presented to the Visit Bend Board.

Public Comment

David Kingston asked about the rainy day fund.

Doug stated that a few months ago the Board discussed potentially creating a rainy day fund and proposal was put together and presented to the Board. Currently a rainy day fund has not been created and that the current business model is to deploy all the funds that come in. The proposal has not been presented in a formal way to the City Council. It is also not determined if the money would be held by the City or by Visit Bend.

The meeting was adjourned at 9:57 a.m.

Notes by: Valerie Warren April 19, 2016



Wesley B. Price III, CPA Candace S. Fronk, CPA Kara L. Pardue, CPA Karen C. Anderson, CPA

INDEPENDENT ACCOUNTANTS' REVIEW REPORT

To the Board of Directors
Bend Visitor & Convention Bureau, Inc.
dba Visit Bend
Bend, Oregon

We have reviewed the accompanying statements of the Bend Visitor & Convention Bureau, Inc., dba Visit Bend (the Bureau), which comprise the statements of financial position as of June 30, 2015, and 2014 and the related statements of activities and cash flows for the years then ended, and the related notes to the financial statements. A review includes primarily applying analytical procedures to management's financial data and making inquiries of organization management. A review is substantially less in scope than an audit, the objective of which is the expression of an opinion regarding the financial statements as a whole. Accordingly, we do not express such an opinion.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of the financial statements that are free from material misstatement whether due to fraud or error.

Accountants' Responsibility

Our responsibility is to conduct the review engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. Those standards require us to perform procedures to obtain limited assurance as a basis for reporting whether we are aware of any material modifications that should be made to the financial statements for them to be in accordance with accounting principles generally accepted in the United States of America. We believe that the results of our procedures provide a reasonable basis for our conclusion.

Accountants' Conclusion

Based on our reviews, we are not aware of any material modifications that should be made to the accompanying financial statements in order for them to be in conformity with accounting principles generally accepted in the United States of America.

PriceFronk 4Co. February 16, 2016

STATEMENTS OF FINANCIAL POSITION

JUNE 30, 2015 AND 2014

			,*
		2015	 2014
ASSETS			
CURRENT ASSETS Cash and cash equivalents Accounts receivable Prepaid expenses	\$	244,967 125,489 31,888	\$ 102,478 66,816 109,390
TOTAL CURRENT ASSETS		402,344	278,684
FURNITURE AND EQUIPMENT (Net of accumulated depreciation of \$69,383 in 2015 and \$53,590 in 2014)		52,582	 61,814
TOTAL ASSETS	\$	454,926	\$ 340,498
LIABILITIES AND NET ASSET	S		
CURRENT LIABILITIES Accounts payable Accrued expenses	\$	81,309 112,605	\$ 88,785 102,059
TOTAL CURRENT LIABILITIES	,	193,914	 190,844
LONG-TERM LIABILITIES Accrued lease expense		32,250	 30,150
UNRESTRICTED NET ASSETS Board designated Undesignated		65,000 163,762	 65,000 54,504
TOTAL UNRESTRICTED NET ASSETS		228,762	 119,504
TOTAL LIABILITIES AND NET ASSETS	\$	454,926	\$ 340,498

STATEMENTS OF ACTIVITIES

YEARS ENDED JUNE 30, 2015 AND 2014

	÷	*
	2015	2014
UNRESTRICTED REVENUES City funding	# 2.050.220	¢ 4.040.000
Event revenue	\$ 2,058,630 64,822	\$ 1,342,606 72,976
Marketing and sales income	113,601	145,203
Visitor Information Center income	153,289	120,223
Other revenue	350	5,526
Other income	38,902	21,377
TOTAL REVENUES		
	2,429,594_	1,707,910
EXPENSES Program - Promotion of Tourism		
Miscellaneous expenses		600
Payroll and employee costs	193,499	690
Visitor Information Center costs	126,717	139,201
Visitor information denter costs	120,717	97,057
	320,216	236,948
Program - Marketing		
Advertising	1,268,682	725,285
Dues and subscriptions	5,624	1,658
Visitor development	125,097	198,338
Miscellaneous	3,903	1,812
Occupancy expenses	749	800
Payroll and employee costs	282,228	164,529
Equipment and supplies	573	80
	1,686,856	1,092,503
Management and General		٠
Professional fees	46,279	34,088
Computer and office supplies	24,701	20,438
Depreciation	15,793	13,289
Dues and subscriptions	7,075	10,018
Insurance	4,412	3,845
Miscellaneous	18,509	18,297
Occupancy expenses	69,747	68,103
Payroll and employee costs	98,277	230,421
Travel and entertainment	28,471	11,976
	313,264	410,475
TOTAL EXPENSES	2,320,336	1,739,926
CHANGE IN UNRESTRICTED NET ASSETS	109,258	(32,016)
UNRESTRICTED NET ASSETS - Beginning of year	119,504	151,520
UNRESTRICTED NET ASSETS - End of year	\$ 228,762	\$ 119,504

STATEMENTS OF CASH FLOWS YEARS ENDED JUNE 30, 2015 AND 2014

CASH FLOWS FROM OPERATING ACTIVITIES		2015	 2014
Change in net assets Adjustments to reconcile change in net assets to net cash provided from operating activities	\$	109,258	\$ (32,016)
Depreciation Changes in operating assets and liabilities		15,793	13,289
Accounts receivable Prepaid expenses Deposits		(58,673) 77,502	(44,569) (70,228) 1,871
Accounts payable Accrued expenses Accrued lease expense	•	(7,476) 10,546 2,100	 83,110 39,934 5,550
NET CASH PROVIDED BY (USED IN) OPERATING ACTIVITIES		149,050	 (3,059)
CASH FLOWS FROM INVESTING ACTIVITIES Purchase of equipment	· · · · · ·	(6,561)	 (19,902)
NET CASH USED IN INVESTING ACTIVITIES		(6,561)	 (19,902)
NET INCREASE (DECREASE) IN CASH AND CASH EQUIVALENTS		142,489	(22,961)
CASH AND CASH EQUIVALENTS - Beginning of year		102,478	 125,439
CASH AND CASH EQUIVALENTS - End of year	\$	244,967	\$ 102,478

NOTES TO FINANCIAL STATEMENTS JUNE 30, 2015 AND 2014

NOTE 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Business Activity

The Bend Visitor & Convention Bureau, Inc., dba Visit Bend (the Bureau), is a non-profit organization that engages in various activities designed to promote tourism and business travel to the Bend, Oregon area. The Bureau was incorporated on August 31, 2001, and commenced operations on January 1, 2002.

Method of Accounting

The financial statements of the Bureau have been prepared on the accrual basis of accounting in accordance with accounting principles generally accepted in the United States of America. Net assets, revenues and expenses are classified based on the existence or absence of donor/grantor imposed restrictions. The Bureau does not currently have any such restrictions. Accordingly, net assets of the Bureau and changes therein are classified as unrestricted net assets.

Basis of Presentation

Financial statement presentation follows the recommendations of the Financial Accounting Standards Board for Not-For-Profit Organizations. Under this guidance, the Bureau is required to report information regarding its financial position and activities according to three classes of net assets: unrestricted net assets, temporarily restricted net assets and permanently restricted net assets. The Bureau had only unrestricted revenue during the current period.

Functional Allocation of Expenses

The costs of providing the various programs and other activities have been summarized on a functional basis in the statements of activities. Accordingly, certain costs have been allocated among the program and supporting services.

Advertising

Advertising costs are expensed as the advertising takes place. The cost of printed materials that have not been distributed are recorded as a prepaid expense. Advertising expense was \$1,268,682 and \$725,285 for 2015 and 2014, respectively. The total amount of prepaid advertising included in prepaid expenses at June 30, 2015, and 2014 was \$29,547 and \$68,550, respectively.

Fixed Assets

Furniture and equipment are stated at cost or fair market value as of the contribution date if donated and are depreciated over estimated useful lives of three to seven years utilizing the straight-line and accelerated depreciation methods. Fixed assets with a cost or estimated fair value of less than \$1,000 are expensed when acquired.

NOTES TO FINANCIAL STATEMENTS JUNE 30, 2015 AND 2014

NOTE 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES - CONTINUED

Income Taxes

The Bureau is organized under Section 501(c)(6) of the Internal Revenue Code as a tax-exempt corporation, and therefore, no provision for income taxes is required on its tax-exempt activities. However, certain activities are defined by the Internal Revenue Code as unrelated business income. These activities are subject to income tax if they show a net profit. For the current fiscal year, no taxable profit occurred.

Reclassification

Certain prior year amounts have been classified to conform with the current year presentation.

Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires the Bureau to make estimates and assumptions that affect certain reported amounts and disclosures. Accordingly, actual results could differ from those estimates.

NOTE 2 – CONCENTRATIONS OF CREDIT RISK

Approximately 85% and 79% of the Bureau's revenue was generated through the transfer of a portion of transient room tax and other funds received from the City of Bend during the years ended June 30, 2015, and 2014, respectively. The Bureau receives 30% of the base 9% room taxes collected by the City plus 70% of the additional 1% room tax, calculated on a monthly basis. A significant reduction in the level of support from the City of Bend, if this were to occur, may have an adverse effect in the Bureau's programs and activities.

The Bureau places its cash in high credit quality investments and limits the amount of credit exposure to any one financial institution. The balances are insured by the Federal Deposit Insurance Corporation up to \$250,000. At certain times during the years ended June 30, 2015, and 2014 cash deposits exceeded FDIC insurance limits.

NOTE 3 - CASH AND NET ASSET DESIGNATIONS

Cash for purposes of the statement of cash flows consists of cash on hand and highly liquid investments with an original maturity of three months or less.

The Bureau's Board of Directors policy is to maintain a cash reserve in the amount of \$65,000 at June 30, 2015, and 2014, respectively.

NOTES TO FINANCIAL STATEMENTS JUNE 30, 2015 AND 2014

NOTE 4 – LEASES

Building Lease

The Bureau signed a 10 year lease for new and larger office space in February of 2011. The monthly lease amount for the first two years was \$3,600 plus common area maintenance charges. There are scheduled annual increases to the monthly lease amount every year beginning August 2013. The agreement expires July 2021. The lease expense under the new lease for the years ended June 30, 2015, and 2014 was \$48,300 and \$44,850, respectively.

Future minimum lease payments under this lease are as follows:

\$ 50,250
52,050
53,850
57,300
59,250
 66,150
\$ 338,850

The total minimum lease cost over the 10 year period of the lease is \$504,000 therefore; the straight-line rent expense is \$4,200 per month. Accordingly, the straight-line lease expense for the year ended June 30, 2015, was \$50,400. Accrued lease expense of \$32,250 is reported as a liability on the statement of financial position at June 30, 2015, for the difference between the straight-line rent expense and the rent paid.

Copier Lease

The Bureau leased a RICOH copier system under a non-cancelable operating lease. Total rent expense paid for the copier for the years ended June 30, 2015, and 2014, was \$3,854 and \$4,171, respectively. Future minimum lease payments are as follows:

Year ending June 30,		
2016	\$	4,124
2017		2,749
	\$	6,873

NOTES TO FINANCIAL STATEMENTS JUNE 30, 2015 AND 2014

NOTE 5 – 401(K) PROFIT SHARING PLAN

The Bureau has a 401(k) profit sharing plan that allows employee contributions of up to \$17,500 in calendar years 2014 and 2015, with the option of making additional catch-up contributions if the participant is age 50 or over. The Bureau makes a minimum matching contribution as set forth in the IRS guidelines or at their discretion. Employees are 100% vested in matching contributions. The Bureau contributed \$23,157 and \$18,224 to the Plan during the years ended June 30, 2015, and 2014, respectively.

NOTE 6 - COMMITMENTS AND CONTINGENCIES

Tax Positions

The Bureau is exempt from federal and state income taxes, with the exception of federal taxes for net profits on unrelated business income, under Internal Revenue Code Section 501(c)(6).

Regarding uncertain tax positions, the Bureau will recognize in its financial statements the benefit of a tax position when it believes that tax position will more likely than not be sustained on audit based on the technical merits of the position. For an exempt organization, uncertain tax positions could result from unrelated business income activities or actions that jeopardize its status as tax-exempt, such as political activity, substantial lobbying expenditures or excessive unrelated business activities. The Bureau has concluded that it had no unrecognized income tax benefits at June 30, 2014, or June 30, 2015, and it has no tax positions for which it estimates a significant change over the next 12 months.

The Bureau is subject to examination by state and federal tax authorities. With few exceptions, the Bureau is no longer subject to examination by major taxing authorities for years before 2010.

NOTE 7 - SUBSEQUENT EVENTS

The Bureau has evaluated subsequent events through February 16, 2016, the date which the financial statements were available to be issued.

Visit Bend Financial Performance Analysis For the period ended May 31, 2016

1) Operating Analysis

a) Revenue:	May16 Revenue was over budget by +\$90.9K (+70.4%) overall. This variance consisted of a City Funding - 9.0% overage of +\$49.8K (+57.5%), a City Funding - 1.0% overage of +\$12.9K (+57.5%), a City Funding - 0.4% overage of +\$5.2K (+57.5%), a Retail Sales overage of +\$6.1K (+121.9%), an Advertising overage of +\$14.9K (+488.2%), an Event Revenue overage of +\$5.0K (+100%) and an Other Revenue underage of -\$3.0K (-100%). Year to Date FY 2016 Revenue was over budget by +\$489.7K (+21.4%) overall. This variance consisted of a City Funding - 9.0% overage of +\$315.5K (+21.4%), a City Funding - 1.0% overage of +\$81.8K (+21.4%), a City Funding - 0.4% overage of +\$32.7K (+21.4%), a Retail Sales overage of +\$38.8K (+31.2%), an Advertising overage of +\$42.1K (+62.0%) an Event Revenue overage of +\$1.5K (2.4%), and an Other Revenue underage of -\$22.8K (-69.1%).						
b) Personnel Expenses:	May16 Personnel Expenses were over budget by +\$5.0K (+10.8%). Year to Date FY 2016 Personnel Expenses were over budget by +\$26.8K (+5.2%).						
c) Sales & Marketing Expenses:	May16 Sales & Marketing expenses were over budget by +\$19.3K (+30.0%), primarily due to spending off of surplus revenue. Year to Date FY 2016 Sales & Marketing expenses were over budget by +\$425.8K (+26.7%), primarily due to a spend off the year to date revenue that exceeded budget.						
d) Overhead Expenses:	May16 Overhead expenses were over budget by +\$0.6K (+4.3%) overall, due to various small variances. Year to Date FY 2016 Overhead expenses were over budget by +\$16.7K (+10.0%) overall, primarily due to various expense categories.						
e) Net income (Loss):	May16 Net Income of +\$70.6K (+32.1%) was over budgeted Net Income of +\$4.5K (+3.5%) by +\$66.0K (+28.6% profitability points) primarily due to over budget Revenue, partially offset by over budget Sales & Marketing expenses. Year to Date FY 2016 Net Income of \$32.6K (1.2%) was over budgeted Net Income of +\$12.2K (+0.5%) by +\$20.4K (-0.6% - profitability points) primarily due to over budget Revenue offset by over budget Sales & Marketing expenses.						
2) Cash Flow & Balance Sheet Analysis							
a) Cash Flow Summary:	In May16, Cash increased by +\$29.0K to a month-end balance of \$252.3K. Year to Date FY 2016 Cash increased by +\$7.3K to a period-end balance of \$252.3K.						
b) Balance Sheet:	The Balance Sheet remained healthy as of May16, in terms of both "liquidity" (Current Ratio of 1.8) and "leverage" (Debt to Equity Ratio of 1.0). Visit Bend has excellent financial systems and discipline, so GFR fully expects Visit Bend to remain a financially stable organization in FY 2016 and beyond, since it will operate the organization well within its financial means and will be proactive in making necessary course corrections on discretionary spending in response to fluctuations in its revenue, in relation to Budget.						

Visit Bend Budget-to-Actual P&L Analysis For the period ended May 31, 2016

		Current	Month			Voer t	o Dofo	
	Actual	Budget	Variance	Var. %	Actual	Budget	o-Date Variance	Var. %
Revenue	y				7101441	Duager	variance	Val. 70
City Funding - 9.0%	136,486	86,640	49,846	57.5%	1,787,861	1,472,316	315,545	21.4%
City Funding - 1.0%	35,385	22,462	12,923	57.5%	463,520		81,808	21.4%
City Funding - 0.4%	14,154	8,985	5,169	57.5%	185,408	•	32,723	21.4%
Retail Sales	11,177	5,036	6,141	121.9%	163,502		38.843	31.2%
Advertising	17,911	3,045	14,866	488.2%	109,999		42,101	62.0%
Event Revenue	4,968		4,968	100.0%	62,491	61,000	1,491	2.4%
Other Revenue	•	3,000	(3,000)		10,190		(22,810)	(69.1%)
Total	220,081	129,167	90,913	70.4%	2,782,970		489,702	21,4%
					2,702,010	2,200,200	400,102	21,470
Personnel Expenses						•		
Base Pay	42,320	38,221	4,100	10.7%	436,979	418,586	18,393	4.4%
Overtime	· -	,	_	0.0%	701	***************************************	701	0.0%
incentive Pay	-	_	_	0.0%	16,744	9,500	7,244	76,3%
Payroll Taxes	3,477	2,844	633	22.3%	33,856	32,806	1,050	3.2%
Employee Benefits	5,387	5,149	238	4.6%	56,087	56,638	(560)	(1.0%)
Total	51,184	46,213	4,971	10.8%	544,367	517,530	26,837	5.2%
			1,011	10.070	044,307	017,000	20,637	5.270
Sales & Marketing Expens	ses							
Cultural Tourism Fund	14,602	9,407	5,195	55.2%	189,009	156,553	22 450	20.70/
Visitor Development Fund	23,682	10,000	13,682	136,8%	169,689	116,800	32,456 52,889	20.7%
Online Mktg	3,730	5,750	(2,020)	(35.1%)	150,920	-		45.3%
Photo	5,000	950	4,050	426.3%	11,099	65,250	85,670	131.3%
Print	9,940	-	9,940	0.0%	399,242	15,100	(4,001)	(26.5%)
Production	-		2,540	0.0%		171,000	228,242	133.5%
Radio		8,000	(8,000)	(100.0%)	66,798	67,500	(702)	(1.0%)
Trade Shows	_	225	(225)	*	188,350	236,000	(47,650)	(20.2%)
TV	- [-	یدی	(220)	(100.0%)	2,944	7,779	(4,835)	(62.2%)
Collateral	3,703	7,000	(3,297)	0.0%	466,174	395,000	71,174	18.0%
Postage	2,417	3,500	,	(47.1%)	53,074	77,000	(23,926)	(31.1%)
Public Relations	2,417	3,500	(1,083)	(31.0%)	21,153	38,500	(17,347)	(45.1%)
Promotions	1,800		- -	0.0%	11,865	14,150	(2,285)	(16.1%)
Research	3,275	1,250	550	44.0%	69,680	74,000	(4,320)	(5.8%)
Web, Dev.	•	600	2,675	445.8%	30,555	13,000	17,555	135.0%
Travel & Meals	4,550	1,000	3,550	355.0%	12,189	13,352	(1,163)	(8.7%)
Retail Purchasing	674	1,900	(1,226)	(64.5%)	37,626	27,750	9,876	35.6%
Total	9,685	14,692	(5,008)	(34.1%)	140,879	107,534	33,345	31.0%
Iotai	83,557	64,274	19,283	30.0%	_ 2,022,030	1,596,269	425,762	26.7%
Overhead Evnences						•		
Overhead Expenses	4.000	4.000	/ ^\	(0.00/)				
Building Lease	4,292	4,292	(0)	(0.0%)	47,072	47,063 ·	9	0.0%
Building Maintenance	941	691	251	36.3%	9,176	7,599	1,578	20.8%
Equipment Lease & Maint.	515	362	153	42.3%	4,118	4,042	76 ·	1.9%
Professional Fees	3,750	3,750	40.141	0.0%	50,850	49,750	1,100	2.2%
Office Supplies	932	1,243	(311)	(25.0%)	14,572	13,673	899	6.6%
Utilities	952	600	352	58.7%	14,697	6,600	8,097	122.7%
Bank Fees	377	33	343	1,030.2%	5,703	367	5,337	1,455.5%
Dues & Subscriptions	1,294	725	569	78.4%	11,561	11,225	336	3.0%
Insurance	442	400	42	10.6%	6,741	4,400	2,341	53.2%
Licenses & Permits	40	167	(127)	(76.0%)	2,082	1,833	249	13.6%
Education & Training		100	(100)	(100.0%)	1,343	1,100	243	22.1%
Network & Telco	431	1,000	(569)	(56.9%)	7,252	11,000	(3,748)	(34.1%)
Non-Capital IT	-	•	-	0.0%	••	-		0.0%
Depreciation & Amort.	800	800		0.0%	8,800	8,800	₩	0.0%
Interest Expense	(6)	(17)	11	(66.5%)	(61)	(183)	123	(66,9%)
Total _	14,761	14,147	614	4.3%	183,929	167,269	16,660	10.0%
Total Expenses	149,501	124,633	24,868	20.0%	2,750,326	2,281,067	469,259	20.6%
Net Income	70,580	4,534	66,046	1,456.7%	32,644	12,201	20,443	167.5%
Net Income %	32.1%	3.5%	28.6%		1.2%	0.5%	0.6%	

DESCHUTES COUNTY - TRT COLLECTION

		FY08/09	CHANGE	FY09/10	CHANGE	FY10/11	CHANGE	FY11/12	CHANGE	FY12/13	CHANGE	FY13/14 CHANGE	FY14/15 CHANGE	FY15/16 CHANGE
JUL	\$	765,977	4.7%	\$ 625,711	-18.3%	\$ 675,977	8.0%	\$ 762,447	12.8%	\$ 818,812	7.4%	\$ 915,363 11.8%	\$ 1,188,765 29.9% \$	6.9% 6.9%
AUG	\$	720,864	-7.7%	\$ 672,341	-6.7%	\$ 674,385	0.3%	\$ 640,605	-5.0%	\$ 735,633	14.8%	\$ 906,575 23,2%	\$ 1,115,119 23.0 % \$	1,169,306 4.9%
SEP	\$	270,059	-9.5%	\$ 291,042	7.8%	\$ 315,140	8.3%	\$ 313,722	-0.4%	\$ 327,777	4.5%	\$ 403,810 23,2 %	\$ 430,477 6.6% \$	614,663 42.8%
ОСТ	\$	155,739	6.3%	\$ 137,059	-12.0%	\$ <u>110,719</u>	-19.2%	\$ 129,320	16.8%	\$ 126,948	-1.8%	\$ 139,234 9,7 %	\$ 175,403 26.0% \$	240,295 37.0 %
NOV	\$	117,513	8.4%	\$ 103,767	-11.7%	\$ 112,113	8.0%	\$ 101,784	-9.2%	\$ 105,795	3.9%	\$ 131,451 24.3 %	\$ 195,905 49.0% \$	213,017 8.7 %
DEC	\$	219,848	-18.6%	\$ 188,621	-14.2%	\$ 199,866	6.0%	\$ 221,146	10.6%	\$ 252,250	14.1%	\$ 319,538 26.7 %	\$ 360,655 3 12.9% \$	396,621 10.0%
JAN	\$	145,233	-17.0%	\$ 118,337	-18.5%	\$ 153,670	29.9%	\$ 125,545	-18.3%	\$ 180,588	43.8%	\$ 180,382 -0.1%	\$ 230,003 27.5 % \$	278,939 21.3 %
FEB	\$	105,982	-32.4%	\$ 121,654	14.8%	\$ 119,788	-1.5%	\$ 143,076	19.4%	\$ 154,062	7.7%	\$ 155,023 0. 6%	\$ 189,704 22.4% \$	255,899 34.9%
MAR	\$	131,707	-22.7%	\$ 147,374	11.9%	\$ 148,310	0.6%	\$ 151,221	2.0%	\$ 194,809	28.8%	\$ 224,459 15.2 %	\$ 276,134 23.0% \$	302,367 9.5%
APR	\$	84,134	-29.8%	\$ 90,000	7.0%	\$ 105,941	17.7%	\$ 121,015	14.2%	\$ 130,428	7.8%	\$ 181,695 39.3%	\$ 189,582 4.3% \$	216,213 14.0%
MAY	\$	162,566	-13.5%	\$ 143,816	-11.5%	\$ 190,961	32.8%	\$ 202,628	6.1%	\$ 219,254	8.2%	\$ 258,725 18.0 %	\$ 292,303 13.0%	-100.0%
JUN	\$	319,914	-18.0%	\$ 332,197	3.8%	\$ 345,103	3.9%	\$ 445,126	29.0%	\$ 449,607	1.0%	\$ 462,519 2.9%	\$ 625,431 35.2 %	-100.0%
FYTD	S	2,717,056	-8.1%	\$ 2,495,906	-8.1%	\$ 2,615,909	4.8%	\$ 2,709,881	3.6%	\$ 3,027,102	11.7%	§ 3,557,530 17.5%	\$ 4,351,747 22.3% \$	4,958,670 13.9%
FY END	\$	3,199,536	-9.5%	\$ 2,971,919	-7.1%	\$ 3,151,973	6.1%	\$ 3,357,635	6.5%	\$ 3,695,963	10.1%	\$ 4,278,774 15,8%	\$ 5,269,481 23.2% \$	4,958,670 -5.9%

CITY OF BEND - TRT COLLECTION

		FY08/09	CHANGE	FY09/10		CHANGE	FY1	0/11 C	HANGE		FY11/12	CHANGE		FY12/13	CHANGE		FY13/14	CHANGE		-Y14/15	CHANGE		FY15/16	CHANGE	Normalized
JUL	\$	449,316	-10.1%	\$	433,489	-3.5%	\$ 4	89,662	13.0	6 \$	544,668	11.2	% \$	543,438	-0.2%	\$	586,376	7.9%	\$	881,867	50.4%	\$	1,167,521	32.4%	27%
AUG	\$	436,886	-9.7%	\$	384,731	-11.9%	\$ 4	44,130	15.4	<i>6</i> \$	480,388	8.2	% \$	534,186	11.2%	\$	610,702	14.3%	\$	870,733	42.6%	8 \$	1,021,013	17.3%	13%
SEP	\$	321,460	-7.8%	\$	284,892	-11.4%	\$ 3	28,306	15.2	6 \$	377,773	15.1	% \$	395,722	4.8%	\$	462,399	16.8%	\$	565,927	22.49	8	739,164	30.6%	26%
ОСТ	\$	242,479	-1.0%	\$	224,398	-7.5%	\$ 2	50,959	11.8	6 \$	229,891	-8,4	\$	280,250	21.9%	\$	345,402	23.2%	\$	440,768	27.6%	\$	530,072	20.3%	16%
NOV	\$	152,624	-16.5%	\$	144,153	-5.6%	\$ 1	52,274	5.6	6 \$	166,215	9.2	\$	178,469	7.4%	\$	215,766	20.9%	\$	295,095	36.8%	3 \$	357,318	21.1%	16%
DEC	\$	151,022	-26.9%	\$	185,489	22.8%	\$ 2	18,038	17.5	6 \$	205,601	-5.7	\$	228,195	11.0%	\$	288,908	26.6%	\$	380,893	31.8%	6 \$	433,896	13.9%	10%
JAN	\$	142,493	-16.1%	\$	143,102	0.4%	\$ 1	53,692	7.4	6 \$	158,458	3.1	% \$	183,934	16.1%	\$	228,564	24.3%	\$	328,996	43.9%	6 \$	399,270	21.4%	17%
FEB	\$	160,038	-21.6%	\$	165,234	3.2%	\$ 1	81,006	9.5	6 \$	191,409	5.7	9/4 \$	205,050	7.1%	\$	262,821	28.2%	\$	377,576	43.7%	8	428,061	13.4%	9%
MAR	\$	167,398	-28.0%	\$	198,289	18.5%	\$ 2	07,918	4.9	76 \$	225,231	8.3	\$ \$	260,039	15.5%	\$	356,557	37.1%	\$	492,377	38.1%	3 \$	541,285	9.9%	6%
APR	\$	179,874	-21.9%	\$	201,723	12.1%	\$ 2	15,623	6.9	6 \$	233,926	8.5	\$ \$	273,645	17.0%	\$	329,826	20.5%	\$	474,418	43.8%	6 \$	570,649	20.3%	16%
MAY	\$	239,638	CONTRACTOR OF THE PARTY OF THE	· · · · · · · · · · · · · · · · · · ·	256,714	7.1%	•	90,647	13.2	· ·	304,522	4.8	7 6 \$	358,299	17.7%	\$	431,931	20.6%	\$	587,528	36.09	6		-100.0%	-100%
JUN	\$	294,814	200000000000000000000000000000000000000	AVE	337,885	14.6%		48,207	3.1	<i>7</i> 6 \$	405,876	16.6	COMMAND	446,842	10.1%	\$	601,113	34.5%	\$	794,235	32.1%	6		-100.0%	-100%
FY4 D	ERATE CANADA	2,403,589	40	107 200 200 100 100 100 100 100 100 100 100	365 499			41,607	COMPANY OF THE PARTY OF THE PAR		2,579,634	127	APTION .	3,082,928	**************************************	ST COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS	3,687,321	7-2 A. A. J. S.		5,108,651	38.5%		6,188,249		17%
FY End	\$	2,938,041	-14.3%	\$ 2	,960,098	0.8%	\$ 3,2	80,461	10.8	6 \$	3,523,958	7.4	¥6 \$	3,888,070	10.3%	\$ \$ 4	4,720,365	21.4%	\$ 6	6,490,413	37.5%	\$	6,188,249	-4.7%	

^{1%} TRT rate increase implemented in June 2014 in City of Bend (9% to 10%) .4% TRT rate increase implemented in June 2015 in City of Bend (10% to 10.4%) 1% TRT rate increase implemented for Deschutes County on July 1, 2014 (7% to 8%)



DLP to KD Transition 30-60-90-365 Day Objectives

Last updated: June 21, 2016

30 Day Goals (May 1 to May 31)

- Gain city council approval on FY17 business plan and budget (May 18)
- Detailed review of FY2017 departmental plans and budgets (Z-Sheets)
- Finalize FY2017 compensation plan for all departments/staff (adjust budget accordingly)
- Review and discussion of bylaws
- Review and discussion of contract with the city
- Review and discussion of 401k administration and introduction to our Wells Fargo 401K advisor
- Review of building lease
- Review of VB's insurance policies
 - Medical
 - Dental
 - o AFLAC
 - o Business & Liability
 - Property
- Establish media-planning strategy for FY2017 (i.e. expand PorterCo's role?)
- Advance brainstorming and planning conversations for community development programs
- Order KD's new business cards
- Review of Visit Bend's Executive Director job description
- Review, discussion, and planning for management and future of community programs:
 - o Bend Ale Trail
 - o Roundabout Art Route
 - o Bend Cultural Tourism Fund
 - o Pillars of Art Program
 - o Tin Pan Alley Art Program

60 Day Goals (June 1 to June 30)

- Meet with Greenstone Financial Reporting to review budgeting process and timeline (Valerie and Nate to attend)
- Meet with Greenstone Financial Reporting to review financial policies and procedures (Valerie and Nate to attend)
- Meet with Greenstone Financial Reporting to review financial reporting process and discuss how to use the reports to keep VB on track.
- Review and discuss ORS.320.300

- Schedule in-person meetings, or direct communication, with the following key partners to introduce Kevney and hand-off the relationship:
 - o BEDAB (June 7)
 - o City Council (May 18)
 - o Comcast
 - o Entercom
 - o Mountain Media
 - PorterCO
 - o Art in Public Places
 - o Bend Cultural Tourism Fund Commission
 - Oregon Destination Marketing Organization (ODMO)
 - o Harrigan, Price & Fronk
 - o Mt. Bachelor
- Update signature cards at Bank of the Cascades
- Review and discussion of Board of directors management and related tools
 - o Bylaws
 - Contract with the city
 - o Board term tracker
 - o Draft board job description
 - o Draft board roles and responsibilities
- Review and discussion of Board Meeting process
 - o Public meeting notices
 - Industry notices
- Review and discussion of industry e-newsletter process
- Review and discussion of marketing operation
 - o Review of creative body and identifying needs
 - o Review of advertising strategy
 - Review of PR strategy
 - o Website
 - o Social media
- Office and computer transition
 - o Move Doug's stuff out
 - o Move Kevney's stuff in
 - o Decide what to do with Kevney's office

90 Day Goals (July 1 - July 31)

· Kevney and board to complete

365 Day Goals (May 1, 2016 - April 30, 2017)

· Kevney and board to complete



MARKETING UPDATES: JUNE 2016

SUMMER SEASON ADVERTISING CAMPAIGN

- ☐ Visit Bend's summer campaign kicked off Memorial Day weekend, and will continue through Labor Day weekend.
 - Television: 4,575 commercials in PDX and Eugene, with nearly 5 million impressions (4.86million). The TV campaign will be accompanied by 428,000 online impressions (pre-roll, in-stream).
 - We will also have a presence during the 2016 Rio Olympics, airing 187 commercials, with a total of 42,857 impressions.
 - Total reach, with 5,285,755 impressions, will be 96% of the market, with a frequency of 6 times.
 - Key partners included Comcast, DirectTV, and Dish Network
 - Digital Video: Visit Bend continues to be an industry leader in the delivery of advertising. This summer, we will be running our video ads not only on TV, but also on Facebook, Instagram, and the Xfinity (Comcast) in-stream programming. Several million impressions have been served across our digital campaign.
 - Radio: Visit Bend's radio buy this summer is targeting the Portland and I-5 DMA, airing over 600 on-air ads. The ad rotation will be matched with an equal number of streaming ads, accompanied by clickable banner ads.
 - Print: We are in the middle of the design process for the next edition of the Visitor Guide. Printing is about four weeks out, and we will circulate a soft proof prior to printing.
 - The Bend Ale Trail Atlas is nearly complete, as well. We're making final changes, and expect to have printed copies soon.

VISIT BEND'S SHOULDER SEASON CAMPAIGN PLANNING

Talks are underway to bring PorterCo. on line as Visit Bend's media agency of
record for all shoulder season and winter media placements, across all markets.
We will keep the board up to date as this process evolves. Approximately 90% of
Visit Bend's overall advertising budget during FY 17 will be spent in non-summer
months.

WEBSITE – Year over year traffic – past 365 days:

- ☐ Traffic to www.visitbend.com was up 15.42% YOY (1,505,132 visits)
- ☐ Unique visitors up 20.66% YOY
- ☐ Pageviews are also up 14% year over year, surpassing the 3.72 million mark

Most Visited Pages During the Past Month

1. Events Calendar 6. Where to Stav 2. Home Page 7. Camping 3. Hiking 8. Hotels and Motels 4. Summer Fun 9. Family Fun 5. Bend Ale Trail 10. Hot Deals **BEND ALE TRAIL** □ Nearly 22,000 people have now completed the Bend Ale Trail. The newly designed Bend Ale Trail Atlas will be printed within the next two weeks. We're in final revisions and will share copies with you as soon as we have them. ☐ The app will also be updated, as will our Drinkable Diversions program, adding a passport option for the Drinkable Diversions on the app. **SOCIAL MEDIA** □ Facebook: Visit Bend - 173,973 Engagement and reach continues to outpace Travel Oregon, Travel Portland, and Visit California, among other DMOs. Traffic from Facebook to visitbend.com is up 192% year over year. ☐ Facebook: Bend Ale Trail 5,248 likes □ YouTube Video Views: 663,042 views. □ Vimeo Views: 8,243 views ☐ Twitter: o @VisitBendOR 10.3k followers o @BendAleTrail 2,405 followers ☐ Instagram: @visitbend 26.4K followers ☐ Visit Bend continues to utilize other platforms, including Pinterest and Google+ in a strategic manner to focus on SEO performance and increasing blog traffic.

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Public Relations Updates: June 21, 2016

Press coverage from recent months

	Where to Retire magazine did a nice piece on Bend in their roundup of "8 rejuvenating river cities."
	JustLuxe featured Bend in their April issue. We hosted this journalist last September, and she's written several other pieces about Bend. JustLuxe is a high-end, "affluent lifestyle guide" with 800,000 monthly unique views and 200,000 subscribers.
	GrindTV included Bend in their roundup of 7 spectacular places to spend July 4.
	1859 spotlighted Bend in a recent "trip planner" feature.
	We didn't contribute this one, but it was fun to see <i>Men's Health</i> spotlight a Bend home in their "25 manliest homes in America" feature.
	The Eugene <i>Register Guard</i> did two different pieces on Bend in the last couple months. One is about Bend's year-round recreation, and the other is about volcanic attractions in the region.
	Mountain Getaway included Bend in their article about the top 10 mountain
	biking trails in North America.
	Northwest Travel & Life did an excellent piece on the High Cascade Lakes.
Media	a pitches, upcoming coverage, and other PR initiatives
Media	Thank you to The Riverhouse for hosting Tina Lassen a couple weeks ago. She's writing an 1,100-word feature for the Alaska Airlines in-flight magazine, which will run in the August issue. The Riverhouse is also playing host next week to Catherine Parker of TravelingMom.com.
,	Thank you to The Riverhouse for hosting Tina Lassen a couple weeks ago. She's writing an 1,100-word feature for the Alaska Airlines in-flight magazine, which will run in the August issue. The Riverhouse is also playing host next week to
	Thank you to The Riverhouse for hosting Tina Lassen a couple weeks ago. She's writing an 1,100-word feature for the Alaska Airlines in-flight magazine, which will run in the August issue. The Riverhouse is also playing host next week to Catherine Parker of TravelingMom.com. We recently hosted travel writer Joseph Liebermen, who's doing a culinary piece about Bend in <i>Intermezzo</i> magazine (this is a fairly major travel publication, particularly in Europe—the writer mentioned that a 5-star global resort group told him recently that a feature in <i>Intermezzo</i> was "the equivalent

Facebook highlights

imagery, strategy, and messaging of our recent Facebook e	
One of our top strategies when it comes to Facebook is current information and photos as they're happening. We storm image up within an hour of the storm, and we too up in late-afternoon instead of in the higher-traffic ever paid off, and it racked up nearly 9,000 likes and reached people.	e had this lightning k a gamble putting it ning slot. The gamble
Breaking news about things like the opening of the Cascalways performs well. In this case we chose to be a little "shouty caps" and to call it out with faux hashtags (all priendly brand we work hard to maintain).	e silly with our use of
	of commenters ample of a high-
We continue to wield our Facebook power wisely by usin our website and blog. We've seen a small uptick lately is shared posts and links (compared with photo-driven post	the performance of
 Kudos to Nate for researching and implementing a new Fusing 360-degree photography. This went up very recent and got an extremely high amount of engagement and page fans.	acebook approach ly (last Wednesday)



Visit Bend Sales Update - 6.21.2016

Key Updates

- 1. USATF XC Nationals February 2017 600 plus Athletes
- 2. USA Triathlon Duathlon Nationals June, 25th 2016 800 athletes
- 3. USA Hop Growers Convention January 2017 500 attendees
- 4. Middle School State Basketball Tournament First 2 weekends in March. 300+ Teams
- 5. Future Farmers of America 2017 & 2018 March/April 2,000 Participants
- 6. Snowshoe Nationals March 2017 300 Athletes

Key Groups/Events we are actively pursuing

- 1. NAIA Cascade Conference Championships 200 athletes, November
- 2. Nike XC Northwest Regionals 600 athletes, November
- 3. USA Bouldering Nationals 1200 athletes, January
- 4. USA Wrestling Northwest Regional 700 athletes, March/April
- 5. USATF XC Events 1,000 athletes, Fall/Winter
- 6. NAIA Women's Golf Nationals May 2017 400 Athletes and Family
- 7. NAIA Wrestling Nationals March 2017 & 2018 300 Athletes
- 8. American Cribbage Congress Grand Nationals 600 participants, October 2020
- 9. USAC Collegiate Road Nationals 400 Athletes, May 2017 & 2018 (Bid Submitted)
- 10. USA BMX Fall Grand Nationals 1,000 Athletes, October 2016
- 11. Golden Gloves Nationals May 2017 300 boxers/3000 room nights.
- 12. NW Fish Cultures Annual Conference December 2018 400 Attendees
- 13. American Tree Farm National Leadership Conference Fall 2018
- 14. Biodiversity Without Borders Conference April 2018

Oregon Senior Games

- 1. The 3rd annual Oregon Senior Games took place June 9-12 and saw great numbers.
- 2. The games had a record 813 participants this year.
- 3. 566 of those came from outside of the region.
- 4. 16 States were represented.

Additional Updates

1. Regional Sports Facility – Sports Facility Advisors are in town to perform a market analysis this week.